Quality Policy Statement

Ganymede Solutions Ltd (Ganymede) considers successful quality management as an integral part of the business and aims to provide a high level of service to its customers on time and within budget. To support this, Ganymede are certified to ISO 9001: 2015 for the provision of Recruitment Services and Labour Supply to all sectors across the UK.

Our key business objective is to seek excellence in every aspect of our work and organisation.

Management is committed to:

- Continually developing and improving the effectiveness of the Quality Management System
- Ensuring that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction through high quality standards
- Treating our colleagues, contractors, candidates and clients with equal respect and loyalty
- Communicating throughout Ganymede the importance of legal requirements, meeting customer needs and the role of the Quality Management System within the organisation
- Establishing and reviewing clear quality objectives
- Ensuring that management meetings review the quality objectives, and reports on Internal and external audit results, customer satisfaction reports and KPI's as a means of monitoring and measuring the process and the effectiveness of the Quality Management System
- Ensuring that adequate resources are made available for the implementation of this policy and the Quality Management System
- Communicate this policy to all our employees and operatives to ensure their understanding of its requirements

Ganymede complies with all UK and EU legislation and regulations specifically to its business activities.

We will achieve high quality and consistency through a systematic and disciplined risk-based approach to business in accordance with the principles of ISO 9001:2015.

Above all, we will always remember that our customers are the very purpose of our business. This statement represents our commitment to quality.

Date of Review: 13/03/2025
Approved by: Paul Crompton,
Managing Director